SERVICE BULLETIN SB2029 Revision B 10/14



Signature EVX Reels ExtraVolume / Extended Capacity

Model: 2310-XXX

See page 3 for Hose Reel Model Numbers and Technical Data



Thoroughly read and understand this manual before installing, operating or servicing this equipment.

OPERATION, INSTALLATION, MAINTENANCE AND REPAIR GUIDE

General Safety

Thoroughly read and understand this manual before installing, operating or servicing this equipment.



IMPORTANT

Read these safety warnings instructions in this manual completely, before installation and start-up of the reel. It is the responsibility of the purchaser to retain this manual for reference. Failure to comply with the recommendations stated in this manual will damage the reel and void factory warranty.



IMPORTANT

Because this Hose Reel can be incorporated into a pressurized systems, the following safety precautions should be

systems, the following safety precautions should be observed.

Check equipment regularly and repair or replace worn and damaged parts.

Never alter or modify any parts of this hose reel, doing so may cause damage to hose reel and/or personal injury.

Under no circumstances should the dispensing valve be aimed at any person at any time. Personal injury may result.

Release pressures built up in the system before any service or repair is begun. See the pressure relief procedure below.

Always read and follow the fluid manufacturer's recommendations regarding the use of protective eyewear, clothing and respirators.



WARNING

Pressure Relief Procedure:

Follow this procedure before maintaining and/ or repairing your Signature Hose Reel and/or any part of system.

- 1) Disconnect the air to the pump.
- 2) Point dispensing valve away from yourself and others.
- Open dispensing valve until pressure is relieved.



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WARNING

DANGER: Not for use with fluids that have a flash point below100°F (38°C). Examples: gasoline, alcohol. Sparking could result in an explosion which could result in death.

CAUTION

Be aware of possible fluid thermal expansion! A pressure relief valve should be properly installed in any system where this product is used. Should this product fail as a result of thermal expansion and no pressure relief valve was installed, the product warranty will be voided.

CAUTION

Fully extend hose before pressurizing or damage may occur to side panels



WARNING

Be sure the mounting surface is strong enough to support the reels, the weight of the fluids and the

stress caused by hard pulls on the service hoses. See page 3 for dry weights of the hose reel assemblies.





The MAXIMUM WORKING

PRESSURE of a hose reel is determined by the lowest rated component in the assembly. The hose reel Technical Data chart on page 3 give the maximum working pressure of the reels at the factory with hose. The maximum working pressure of a hose reel is indicated on the hose reel identification plate located near the base of the reel.

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TECHNICAL DATA

Material inlet:

Half-inch hose reels	1"	NPT(F)
Three-quarter inch hose reels	1"	NPT(F)
One inch hose reels	1"	NPT(F)

Material outlet:

Half-inch hose reels	1/2" NPT(F))
Three-quarter inch hose reels	3/4" NPT(F)
One inch hose reels	1" NPT(F)

Wetted parts:

Steel (electroless nickel coated) & NBR (Buna)

nose working pressure raunus.	Hose	workina	pressure	ratings:
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1/2" – 300 psi 3/4" – 300 psi 1" – 300 psi
. 1/2" – 2320 psi 3/4" – 1525 psi
1" – 250 psi
1" – 50 psi
150 lbs.
135 lbs.
152 lbs.
148 lbs.
114 lbs.
119 lbs.

Type of service	Model number	Hose size	Maximum working pressure	Outlet hose	Inlet hose	Bare Reel Model
Low pressure	2130-036	75' x 1/2"	300 psi	8141-075	8181-002X	2310-034
air, water	2310-037	100' x 1/2"	300 psi	8141-100	8181-002X	2310-035
	2310-038	75' x 3/4"	300 psi	8161-075	8181-002X	2310-035
	2310-039	50' x 1"	250 psi	8181-050	8181-002X	2310-034
Med. pressure	2310-040	100' x 1/2"	1600 psi	8250-100	8281-002X	2310-035
oil, ATF, anti- freeze	2310-041	75' x 3/4"	1525 psi	8264-075	8281-002X	2310-035
Evacuation	2310-042	50' x 1"	250 psi	8181-050	8181-002X	2310-034
Diesel	2310-043	50' x 1"	50 psi	8481-050	8481-002X	2310-034
Bare Reel	2310-034(1)	N/A	1600 psi	N/A	N/A	N/A
Bare Reel	2310-035(2)	N/A	1600 psi	N/A	N/A	N/A

MODEL NUMBERS

(1) Up to 75 feet of 1/2" hose and up to 50 feet of 1" hose.(2) Up to 100 feet of 1/2" hose and up to 75 feet of 3/4" hose.

PRODUCT DESCRIPTION

The *Signature EVX* Series hose reel is designed for service where larger volume deliveries are required & more hose capacity is needed. These twin pedestal heavy duty metal hose reels have been designed using the highest quality, heavy gauge materials and the outlet arm can be adjusted to six different positions (figure 3).

DIMENSIONS



INSTALLATION

The hose reel is shipped ready to use; the power spring tension has been adjusted for table/wall mounting.

- Select the mounting location. Be sure the mounting structure is secure and will not tip when reel is in operation. Tables should be bolted to floor and wall should be part of building structure. If the ceiling is very high, suspend a suitable support structure for the reels, so the hoses will be long enough to reach the service area.
- 2. Locate the mounting holes for drilling.
- 3. To move the hose guide arm and the hose outlet mouth, remove screws (1) (figure 2), place arm and outlet in correct position (figure 3) and replace screws.

CAUTION

Do not attempt to change the guide arms position without having the reel placed on a horizontal support surface (floor, workbench, etc.).

- 4. Fasten the base using bolts of a sufficient strength to prevent the reel from "shearing bolts" during operation when hose is pulled.
- 5. Connect supply line to the inlet hose of the reel.



WARNING

Be sure the mounting surface is strong enough to support the reels, the weight of the fluids and the stress caused by hard pulls on the service hoses. See page 3 for dry weights of the hose reel assemblies.



Do not hard pipe inlet/swivel to any existing structure/system. Flexible connection hose must be used to maintain swivel performance.

 Hose reels shipped with hoses come from the factory with the tension preset for a typical table/ wall installation. For a ceiling installation you will need to adjust for more or less tension, by removing or adding one to two wraps of hose from spool.

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NOTE: Check the power spring tension; the hose must pull out fully and retract fully. Wrap *ONE* more loop onto spool, extend the hose, and latch it. Do this as many times as necessary until the power spring has the desired tension.

CAUTION: *Do Not* put so many loops onto the reel that the power spring winds tightly before the hose is fully extended. A power spring that has been wound too tight stops rotating before the hose is fully extended. This condition will wear the hose and power spring prematurely. To decrease tension, remove one to two loops of hose from the reel.

- Install the hose stop and dispensing valve. Position the hose stop so the hose extends far enough for all operators to reach it. CAUTION: *Always Fully Extend* hose before pressurizing or damage may occur to side panels.
- 8. For smooth operation and longer life, position the reel mounting brackets, with hose outlet always allowing for the proper tangent in relation to the reel and hose.



Typical Inlet Line Configuration



Maintenance

Replacing Service Hose:

- 1. Be sure the pressure supply has been relieved when replacing the service hose. Follow the pressure relief procedures on page 6.
- 2. Fully extend the service hose. Stop the reel where the hose swivel union is accessible and where the stop pawl is securely latched.
- 3. Secure spool from accidental rotation by placing a C-Clamp onto the spool. See figure 5 for proper placement of C-Clamp. This will keep the spool from rotating while removing and installing the new service hose.
- 4. Disconnect and remove service hose U- bolt by loosening nuts (1) and disconnect hose from the 90° adapter (2) (figure 6).
- 5. Uncoil the new hose and assemble the hose stop, attach the new hose to the reel, reinstall U-bolt and carefully remove the C-Clamp.
- 6. Firmly grasp the hose and pull it to release the stop pawl, then slowly allow the hose to retract.

WARNING: Never allow the reel to spin freely. Doing so will cause the hose to spin out of control, which could cause serious injury.

NOTE: Check the power spring tension. The hose must pull out and retract fully. Wrap ONE more loop onto or off the spool, extend the hose, and latch it. Do this as many times as necessary until power spring has the desired tension.



WARNING

Pressure Relief Procedure:

Follow this procedure before maintaining and/ or repairing your hose eel and/or any part of system.

- 1) Disconnect the air to the pump.
- 2) Point dispensing valve away from yourself and others.
- Open dispensing valve until pressure is relieved.



Figure 5



ALWAYS ensure proper operation after spring tension has been set by fully extending the hose & retracting. If the hose reel cannot pull the control handle all the way up to hose stop setting, more tension is required. Add a wrap to the hose reel. If the hose reel pulls too quickly and jerks the control handle up too fast, less tension is required. Remove a wrap from the hose reel.

NOTE: A spring wound too tightly stops rotating before the hose is fully extended. This condition will place excessive strain on the hose and power spring that could damage and/or shorten the life of the reel.

Maintenance

Replacing Swivel / Swivel Seals:

- 1. Be sure the pressure supply has been relieved. Follow the pressure relief procedures on page this page.
- 2. Retract the hose fully and allow the spool to latch. Remove the hose stop & dispensing valve.
- 3. Disconnect inlet hose (1) (figure 7).
- 4. Remove tension from reel. Wearing heavy leather gloves, firmly grasp the outside edge of the spool with both hands and unlatch the spool. Let the spool rotate slowly through your hands until the spool stops. When the spool stops the spring tension will be released.



Figure 6



Figure 9

- Disconnect main hose from the 90° adapter (2) (figure 7)
- 6. Loosen set screw in nut (3) (figure 7) and remove nut.
- 7. Remove screws (4) and arm (5) (figure 9)
- Remove the swivel and replace or replace seals. Clean the swivel and shaft. Inspect for wear and damage. If only replacing the seals, install the new o-rings in the swivel and ensure they are properly installed (figure 8).
- 9. Grease the interior of the swivel and carefully slide it on to the shaft until it touches the bearing on the spool. (Ensure the o-rings/seals do not touch the threads on the reel shaft).
- 10. Reassemble reel following the steps above in reverse order.
- 11. Once the hose reel is reassembled, it is necessary to adjust the spring tension. For this, wearing heavy leather gloves, firmly grasp the outside edge of the spool with both hands and manually rotate the spool in the hose extraction direction two to three turns (without extending the hose) and allow the spool to latch.
- 12. After the pre tension turns (with the spool latched), pass the hose through the hose outlet and assemble the hose stop to the required length.
- 13. Pull the hose hard enough to release the latch, and slowly allow the hose to retract.

Maintenance

Stop Pawl Replacement:

- 1. With the hose fully wound on the spool and the hose stop touching the rollers, remove the screws (1) (figure 10). (Use the access holes in the bracket).
- 2. Unscrew the stop pawl shaft (2) (figure 10) and remove the stop pawl assembly (figure 11).
- 3. Clean the parts or replace them if necessary, and assemble them again in reverse order.
- 4. Extend and retract the hose to ensure the stop pawl assembly works properly.

CAUTION: Never alter or modify any parts of this reel. Doing so may cause damage to reel and/or personal injury. Always use genuine Balcrank replacement parts.



Figure 10



Figure 11

TROUBLESHOOTING GUIDE

Symptom	Possible Causes	Solution
Hose does not rewind	Spring is not tensioned enough	Increase spring tension
Leaking hose reel	Hose has a hole or is damaged	Replace the hose
Leaking swivel	Damaged swivel seals	Replace the seals
Hose does not extend out as much as required	Spring is over tensioned	Decrease spring tension
Hose reel does not latch	Damaged stop pawl	Replace the stop pawl
	Stop pawl not fitted	Assemble the stop pawl properly
	Damaged stop pawl spring	Replace the stop pawl spring

PARTS LISTING SIGNATURE EVX REELS

Description	Item Number(s)	Part Number
Roller outlet assembly	16, 23 (x4) 17, 18, 19, 20, 21, 22 (x2)	833261
Stop pawl assembly	1, 2 3 (x2) 4, 5, 6, 7	833262
Swivel seals only	9 (x2)	833263
Swivel with seals	8, 9 (x2)	833264
Union Swivel 45, 1"NPSM X 1"NPT(M)	24	3270-061
Union Swivel 90, 1/2"NPSM X 1"NPT(M)	25	3270-065
Union, Swivel 90, 1"NPSM(FX) X 1"NPT(F)	26	3270-060

PARTS DIAGRAM SIGNATURE EVX REELS



For Warranty Information Visit: www.balcrank.com

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Rev. A - Release Rev. B - Added part numbers for inlet and outlet swivels